

CLC Meeting Minutes – Wednesday September 28th 2016 at 6:00p.m.

Present

Samantha Vite, OCM from CONC
Mike Layton, MP for Ward 19
Angela Surdi, Constituency Assistant for Ward 19
Emily Kovacs, SSHA Division
Sandra Vaughan, SSHA Division
Supt. Neil Corrigan
Insp Colin Greenaway
Constable Gordon Reid
Erica Thomson
Julia Gonsalves
Lynn Daly
Oxana Roudenko
Ilyana Keohane
Angela Gulia
Cam Kilgour
Karen Haberman
Jason Burke (+1)
Andy Smith
Angela Burns
Simone Weir
Greg Rogers
Nicole Meranti
Charles Barnes
Chris Hummel

Schedule

Meet and Mingle (Light Dinner & Refreshments served) 6:00p.m. to 6:20p.m.
Membership Agreements Distributed/Tours of the New Shelter Facilities until 6:40p.m.
CLC Meeting 6:40p.m. to 8:00p.m.

Agenda

1. Introductions

2. CLC Standards Creation (10 minutes)

3. CLC Terms of Reference and Membership Agreement Review (10 minutes)

- Andy Smith-question re: length of committee.
- Charles Barnes- no description of how committee relates to building, LOFT and CONC, in regards to decision making. Where do recommendations from the committee go? Agreed to follow up call.
- Emily Kovacs- review of administration decision making section.
- Samantha Vite-will send electronic version of updates before next meeting or have hardcopies available.

4. CONC Shelter Operations Presentation (10 minutes)

Overview of CONC partners, shelter services & programs available to participants

- Charles Barnes –question re: how long people reside in transitional housing.
- Lynn Daly- response: time varies, 3mo-1.5yr, until stable in employment.
- Karen Haberman –question re: average age of service users.
- Samantha Vite- response: 18-70 with average age in the 40's.
- Charles Barnes- question re: how people are identified and placed in programs.
- Lynn Daly- response: Clients receive orientation upon arrival and case mgmt. within 1 week. A personal action plan is developed based on individual needs. Focus is on moving

forward, getting support the individual needs. Based on proven evidence and research. Goal is to change peoples lives through partnership with shelter.

- Samantha Vite- internal program, communication between shelter frontline staff and mgmt. staff
- Nicole Meranti- question re: mental health, people may not be aware of health issues. How to help clients identify health issues?
- Lynn Daly- response: over 50 partners that run workshops based on responding to trauma, including alanon, camh etc. Multiple opportunities at the drop in centre to address issues. Doctors and nurses will be on site, integrated strategy that is evolving and improving. Volunteers and students from mental health and nursing backgrounds. The drop in is a safe and respectful site that fosters open dialogue.
- Lynn Daly-many people in the shelter are working, have jobs, getting back on their feet, saving for first and last, facing renting challenges. Also older gentlemen who benefit from drop in day programs.
- Karen Haberman- question re: foot care at the shelter?
- Lynn Daly- response: Queen West will take care of doctors, but are also looking for local doctor or chiropodist.
- Karen Haberman- question re: support in terms of supplying shoes/socks.
- Lynn Daly- response: donations through partners, joe fresh, from community members. The drop in fosters a resource development culture.

5. Irene Parkette Safety Audit Update prepared by City of Toronto Parks Ambassador (10 minutes)

- Action on lighting, shrubbery, cleanliness (graffiti, dumping of garbage) police continuing to do spot checks, fencing on south end of park-still in review, being worked on.
- Charles Barnes- question re: objective of safety audit. Was it for the residents using the park or enforcing drug use in park?
- Samantha Vite-response: objective: as a community, how can park be safer? Structural issues, focus on policing behaviour in the park, not individuals. Make park safer for all people who use it.
- Karen Haberman- concerns about Sistering, drug users and sex workers, different atmosphere at night. Concerned about both centers, and if people who use these services will start moving around the neighbourhood.
- Samantha Vite- addressed sex work solicitation at Sistering.
- 19:10-Mike Layton leaves.
- Lynn Daly- there are standards around front of building, Clients can't hang out and smoke and block passage.
- Karen Haberman-concerns about shelter users going into the parkette.
- Lynn Daly- program lights out at 10. Shelter users are working people who are coming home from work tired, not going out to party, and leaving early in the morning for work. Programs aim to get people to the next stage of their lives. Other clients are older gentlemen looking for peaceful a environment. Misunderstanding about who uses the shelter. Social enterprise at Lansdowne. Hold clients accountable for behaviours, no bs. Issues are responded to immediately. The drop in and shelter are peaceful, safe spaces.
- Angela Surdi- the park is a public asset; all have the right to use. Illegal activity monitored by police. Park is for everyone. Clients at CONC and Sistering allowed to use the park. There is

a difference between illegal activity and homelessness, cant group them together.

6. Presentation of the Community Response Plan Initiative for Committee Review (10 minutes)

- Charles Barnes- question re: support policy. Is it different for Lansdowne vs. Bloor locations?
- Angela Surdi- CLC implemented at request of shelter staff and Mike Layton.
- Lynn Daly- response: have never received complaints at Lansdowne location, polices apply for all locations.
- Samantha Vite- community response officers are part of response plan, cards at front.
- Angela Burns- CLC should be more than a 1yr process, expressed optimism about the efficacy of the clc. This is a unique group and should be ongoing. Work with residents on continued basis, work together to address issues as they arise.
- Lynn Daly-asking for 1yr commitment to start, can re-sign
- Emily Kovacs- This is the 4th liason committee happening in city, many are in various stages of development. Looking at ways of connecting with local planning people, social development. Giving purpose to committee, issues around shelter and neighbourhood and not dismissed, active vocal planning committee. Invite past clc members to share experiences, provide suggestions for future development.
- Karen Haberman- question re: ongoing funding source?
- Lynn Daly- response: city is paying for clc
- Andy Smith- question re: what happens if funding is revoked?
- Emily Kovacs- response: shelter funding is ongoing, funding for CLC is 1yr
- Lynn Daly- if CLC is proven important can discuss further funding with Mike Layton.

- Karen Haberman- question re: communication between committee and council if CLC is dissolved.
- Emily Kovacs- response: there will be periodic updates from committee to council.

7. Discussion Items (15 minutes)

- What can CLC work on?
- Angela Burns- after transition into functioning shelter there will be more room for discussion. Focus on how information is shared and people are kept updated.

8. Volunteer Opportunities with CONC (10 minutes)

Open House; Community Art Project

Volunteering with CONC, the process and future opportunities

- Volunteers? Oct 27 in the evening Oct 30, 1-3 with Mike Layton.
- Angela Burns-question re: what kind of help is needed.
- Samantha Vite-response: setting up, community art project, sign-in.
- Lynn Daly- CLC members are liaisons to other residents, can spread awareness/info about the shelter.
- Samantha Vite- creating postcards to be dispersed by CLC members to their neighbours.
- Charles Barnes- mention of the committee and the progress/stage it's at during open house. Not just an opening of a shelter, there are many people involved.
- Cam Kilgour- will distribute info through TDSB, call for volunteers
- New website being launched to make volunteering easier
- Many volunteering options available, will bring to next meeting
- Lynn Daly- police are neighbours, always welcome at drop in
- Nicole Merante-question re: day programs at drop in staffed by volunteers.

- Lynn Daly- response: classes are run by professional volunteers, ex. yoga/zumba. Workshops and food are available everyday. 4 days a week team leads are present
- Samantha Vite- will bring drop in activity calendars to next meeting.
- Jason Burke- question re: volunteers. What skills/needs need to be met?

9. Scheduling of Future CLC meetings (5 minutes)

- Last Wednesday or Thursday of month?
- All: Wednesday is good. 1.5-hour meetings, 630-8.
- Oct. 26 tentative date for next meeting.
- Lynn Daly-board meeting is following week, can address her with specific issues at meetings that she can bring to the board.

10. Closing Remarks

- Will send email about volunteer opportunities,
- Send items for future discussion
- Charles Barnes-if there are issues during the event that need to be addressed, rather than waiting 1 month for next meeting, will email.
- Jason Burke- question re: freedom of info and privacy, personal info.
- Samantha Vite- response: issues with releasing names or pictures will be addressed.